

May
2020



Royal Ridge News

www.royalridgehomeownersassociation.com

COVID-19 & Our Association

With the evolving changes regarding COVID-19, the Board Members and our Associa-PCM team would like to extend well wishes to you and your family. Associa-PCM is dedicated to providing our community with uninterrupted service. However, for the health and safety of the Associa-PCM team, and to comply with the statewide "Stay at Home" directive to cease all non-essential activity and business, the Associa-PCM offices are closed to the public at the publishing time of this newsletter. These measures are temporary and will remain in effect until the current situation with COVID-19 has subsided. Our Community and Associate Manager are currently working remotely to continue service to our community, and Associa-PCM's dedicated Customer Care Center team is still available to serve homeowners at:

800-369-7260

During Business Hours & After-Hours Common Area Emergencies

pro.info@associa.us

www.TownSq.io

We have received notifications from the Association's various vendors that they are continuing to provide service as most are categorized as "essential" for our common areas. Our invoices will continue to be paid on time, utilities will not be interrupted, etc. Homeowners are encouraged to continue to make payments via TownSq or mail directly to:

ROYAL RIDGE HOA
PO Box 51412
Los Angeles, CA 90051-5712

Sign Up For TownSq Today!

Get up-to-date information on what's happening at Royal Ridge, join us on TownSq! TownSq was developed to meet the three most important needs for managed communities: the need to easily connect with neighbors, securely collaborate with community management teams and vendors and the need to stay up to date on the latest community happenings. Register today to hear about community news and events, place service requests, pay assessments and connect with our management team and neighbors!

Home Improvement

If you are planning to perform any improvements to your home or landscaping, please submit an Architectural Application to the Board in care of Associa-PCM for review and approval prior to making any changes. Making any alterations without prior Board approval is in violation of the Royal Ridge CC&Rs. If this occurs, you may be required to remove or change your alterations at your cost to bring them agreement with the design guidelines. **Are you new to the neighborhood and thinking about making changes to your home or landscaping?** If so, please contact Linda Keefer or Mary Mendez at Associa-PCM for an Architectural Application and to learn about the process before you begin any exterior change to your home or landscape.



**Street Sweeping Is
Performed Every Tuesday**

Please mark your calendar and move vehicles off of the streets on street-sweeping days to allow the street sweepers to do a thorough cleaning of our community streets...THANKS!

Newsletter

If you have ideas you would like to contribute to our newsletter, submit your written information to Linda Keefer at Associa-PCM. The Board of Directors is always looking for homeowner input and may publish useful information relevant to the Royal Ridge residents. Let us know what's on your mind!

Board Meetings

Board Meetings are typically held on the last Wednesday of odd months, 6:30pm at the East Anaheim Community Center, 8201 E. Santa Ana Canyon Road. However, due to the ongoing COVID-19 threat, until further notice public gatherings are not permitted, including Board Meetings. We are currently working on other arrangements and alternative methods to conduct Board Meetings electronically. We will keep you advised via TownSq and posting notices in the community. Thank you for your understanding.

The Board of Directors encourages your participation. If you have a concern within the community please email your issue, question or concern to Linda Keefer at Associa-PCM, linda.keefe@associa.us at least 10 days prior to the scheduled Board Meeting to ensure its inclusion on the Board Meeting Agenda.



Next Board Meeting
Wednesday, May 27, 2020

IMPORTANT

Please do not submit correspondence with your payment or write on your payment stub in any way. Payments are not processed at the Associa-PCM office and your correspondence will not be received. Email pro.info@associa.us for billing questions, address changes, etc.



11860 Pierce Street, Suite 100
Riverside, CA 92505
800-369-7260

Customer Care Center & After-Hours
Common Area Emergencies



Associa-PCM will be closed Monday, May 25, 2020
in observance of Memorial Day.

COMMUNITY MANAGER

Linda Keefer - linda.keefe@associa.us

ASSOCIATE MANAGER

Mary Mendez - mary.mendez@associa.us

SEE SOMETHING?
SAY SOMETHING!

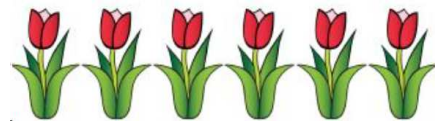
Anaheim Police Department

714-765-3800

Or 911 In An Emergency

Patrol Masters - 877-648-0602

- Report Parking Issues -



Happy Mother's Day!

From The Royal Ridge Board Of Directors

Hadimer Tabatabaee-Pour, President

Jehmann Lee, Vice President

Patricia Soldano, Secretary/Treasurer

Gate Remote Replacement: \$25

Contact Associa-PCM, 800-369-7260