

August  
2020



# Royal Ridge News

[www.royalridgehomeownersassociation.com](http://www.royalridgehomeownersassociation.com)

## Community Upgrades

The Board is always working to keep our community looking beautiful and well maintained. For the benefit of all homeowners, the Association is in the process of installing updated common area landscape, a new pedestrian gate, and updated common area lighting. Look for this work to be completed in August, weather permitting. We are hopeful that the homeowners enjoy these new community upgrades.

## Owner Over-Watering Continues

Another reminder that over-watering and irrigation over-spray continues from homeowner-maintained irrigation systems is causing runoff onto the Association's streets, causing cracks. Please take the time to check for broken sprinkler heads and make sure that your irrigation timers are set properly to ensure water is not flowing onto our community streets. Thank you for helping to minimize Association repair costs.

### Attention Dog Walkers

*Our community does not have any common area turf. If you are allowing your dog to defecate or urinate on turf that is not your own, that turf belongs to another homeowner. Please do not allow your dog to defecate or urinate on your neighbors' private lawns. Please keep dogs on leashes and always pick up after your dog.*



## Don't Forget To Sign Up For TownSq!

Get up-to-date information on what's happening at Royal Ridge, join us on TownSq! TownSq was developed to meet the three most important needs for managed communities: the need to easily connect with neighbors, securely collaborate with community management teams and vendors and the need to stay up to date on the latest community happenings. Register today to hear about community news and events, place service requests, pay assessments and connect with our management team and neighbors! Call PCM's Customer Care Center at 800-369-7260 if you need assistance. They're happy to help!

## PCM Offices Reopening Slowly

As PCM slowly reopens their offices to employees, homeowners are encouraged to continue to reach out to the PCM Customer Care Center to report maintenance issues, resolve billing inquiries, etc. Also, homeowners can visit [www.royalridgehomeownersassociation.com](http://www.royalridgehomeownersassociation.com) for community updates, forms, etc. The PCM Offices will be open to homeowners by appointment only beginning in mid-August, subject to change based on local, county and state guidelines.

**We're here  
to help!**

### PCM Customer Care Center

Billing Questions, Report Maintenance Items,  
During Business Hours & After-Hours Emergencies:

**949-768-7261**

**800-369-7260**

or email:

**[pro.info@associa.us](mailto:pro.info@associa.us)**

- During business hours/non-emergencies -

# Talkin' Trash!

A friendly reminder that trash cans are not to be left out more than 24 hours total. Please put trash cans out the night before the scheduled pick-up and return them to your garage once the pick-up has occurred. Please try to avoid rolling trash cans out in the morning hours as this may awaken your surrounding neighbors. Be sure that trash receptacles are closed securely to prevent trash from falling out, and critters getting in.



**A friendly reminder that overnight street parking is not permitted in our community.**



The Board of Directors has begun creating the 2020-2021 budget. Please watch your mail for the finalized budget, which will be sent out to all homeowners in August, and becomes effective October 1, 2020.



## **STREET SWEEPING IS PERFORMED EVERY TUESDAY**

**Please move vehicles off the streets on street-sweeping days to allow the street sweepers to do a thorough job.**

## **Next Board Meeting Wednesday, September 23, 2020**

Due to the ongoing COVID-19 threat, Board Meetings are being held electronically.



11860 Pierce Street, Suite 100, Riverside, CA 92505

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or email

**pro.info@associa.us**

- During Business Hours & Non-Emergencies-



### **COMMUNITY MANAGER**

Linda Keefer - linda.keefer@associa.us

### **ASSOCIATE MANAGER**

Mary Mendez - mary.mendez@associa.us

## **SEE SOMETHING? SAY SOMETHING!**

Anaheim PD: 714-765-3800

- 911 In An Emergency -

Patrol Masters: 877-648-0602

- Report Parking Issues -

**Gate Remote Replacement: \$25**

**Contact PCM, 800-369-7260**



Wishing You A  
Happy Summer!

From The Royal Ridge Board Of Directors

Hadimer Tabatabaee-Pour, President

Jehmann Lee, Vice President

Patricia Soldano, Secretary/Treasurer