

November
2020



Royal Ridge News

www.royalridgehomeownersassociation.com

New PCM Community Manager

The Royal Ridge Board of Directors is pleased to welcome our new PCM Community Manager, **Brianna Yankauskas**. Brianna is now the primary contact for our Association along with her Associate Manager, **Jenna Dever** and both will ensure our community continues to receive outstanding management service from PCM. Please be sure to give Brianna and Jenna a warm Royal Ridge welcome.

Due to the pandemic, the majority of PCM employees continue to work remotely. If you need assistance, please email Brianna or Jenna, or contact PCM's Customer Care Center at 800-369-7260 during regular business hours and for after-hours common area property-threatening emergencies. Owners can also email PCM's Customer Care Center for non-emergency issues at pro.info@associa.us. Email responses will be sent during business hours.

Wet Weather Reminders

While it's hard to imagine that we might actually experience a rainy season this year, to prevent property damage in heavy rains, please be sure that your rain gutters and down spouts are clear of debris. In addition, during the winter months, please adjust your sprinklers to the minimum watering time, or turn them off completely to avoid over-watering.

Have You Checked Your Irrigation?

Though we have reported the homeowner over-watering issue in multiple newsletters, the problem continues. Water runoff and irrigation over-spray from homeowner-maintained irrigation systems is flowing onto Association streets, causing cracks. Homeowners are kindly reminded to please take the time to check for broken sprinkler heads and make sure that your irrigation timers are set properly to ensure water is not flowing onto our community streets.

Have You Signed Up For TownSq!

Get up-to-date information on what's happening at Royal Ridge, join us on TownSq! TownSq was developed to meet the three most important needs for managed communities: the need to easily connect with neighbors, securely collaborate with community management teams and vendors and the need to stay up to date on the latest community happenings. Register today to hear about community news and events, place service requests, pay assessments and connect with our management team and neighbors! Call PCM's Customer Care Center at 800-369-7260 if you need assistance. They're happy to help!

Having Thanksgiving Guests?

If you will have guests visiting for Thanksgiving, please ensure that they park in compliance with the Association's Parking Rules and in a courteous manner to all Royal Ridge residents. Thank you and enjoy the season!

Dust Off Your Holiday Decorations

It's hard to believe, but it's almost time to deck the halls for the holidays! This year we all need a fun distraction and would love to see each homeowner get involved and make our community look bright and festive. Please keep in mind that no holiday decorations, including lights, are to be placed in the common areas. In addition, all decorations should be tasteful and in keeping with the look of our community. Thank you and happy decorating. Enjoy!



Please keep trash can lids closed
to keep trash in and critters out!

Election Sign Reminder

A friendly reminder to all homeowners that political signs must be removed from your private property no later than 10 calendar days after the election. No political signs may be placed in the Association's common areas. Any signs placed in the Association's common areas will be discarded. Thank you for doing your part to keep our community looking great!

Windy Season

Along with the holidays, the windy season is on its way. To avoid items being blown throughout our community, residents are reminded to close down your patio umbrellas and secure all patio items so they are not caught up in a sudden wind. In addition, small items, such as packaging peanuts, should be placed in a tied, plastic bag before discarding.



Dogs must be on leashes in our common areas. Always pick up after your dog.
Thank You!

**SEE SOMETHING?
SAY SOMETHING!**

Anaheim PD: 714-765-3800
- 911 In An Emergency -

Patrol Masters: 877-648-0602
- Report Parking Issues -

Our Board Meetings continue to be held electronically for the safety of our Board Members and residents.

**Next Board Meeting
November 18, 2020, 6:00pm**

FALL BACK

**Daylight Saving Time Ends
Sunday, November 1, 2020**

Set Clocks Back 1 Hour Before Going To Bed Saturday Night



**11860 Pierce Street, Suite 100
Riverside, CA 92505**

**Report Common Area Maintenance Items During
Business Hours & After-Hours Emergencies at
949-768-7261 or 800-369-7260**

BILLING QUESTIONS

800-369-7260 or pro.info@associa.us

ESCROW QUESTIONS & DOCUMENTS

833-544-7031

customerservice@communityarchives.com

**COMMUNITY MANAGER: Brianna Yankauskas
brianna.yankauskas@associa.us**

**ASSOCIATE MANAGER: Jenna Dever
jenna.dever@associa.us**



**From The Royal Ridge
Board Of Directors**

*Hadimer Tabatabaee-Pour, President
Jehmann Lee, Vice President
Patricia Soldano, Secretary/Treasurer*

THANK YOU VETERANS



**PCM Employees Will Be
Working On Veterans Day**

Due To COVID-19 the PCM Office Is Closed To Visitors